

CENTER ON 3656 N. HALSTED

CODE OF CONDUCT

Center on Halsted welcomes, affirms and celebrates diversity in all its forms. Every member of staff is bound by a Code of Conduct to respect and honor the dignity of every person in the Center. We require adherence to those principles from Center patrons and visitors alike.

MISSION

Center on Halsted advances community and secures the health and well-being of the LGBTQ people of Chicagoland.

VALUES

Excellence – We consistently strive for and achieve the highest levels of performance in service provision and internal operations.

Integrity – We operate with honesty and transparency in the fulfillment of our commitments.

Respect – We conduct ourselves in a spirit that acknowledges the dignity of each person.

Diversity – We acknowledge and respect the differences within the LGBTQ community and beyond.

Inclusion – We increase access for LGBTQ people by eliminating barriers associated with sexual orientation, race, ethnicity, age, gender, gender expression, economic status, physical or mental ability, religion, and other aspects of human difference.

Accountability – We meet our commitments and accept responsibility for our decisions and actions.

EXPECTATIONS YOU CAN COUNT ON

- Considerate and respectful treatment and care
- Experienced, professional and responsive staff
- Participation in services and programs without regard to race, color, sex, gender identity, gender expression, age, religion, disability, national origin, ancestry, sexual orientation, marital status, parental status, military discharge status or source of income
- A clean, safe and welcoming facility

PATRON EXPECTATIONS

Each individual at the Center has the responsibility to behave in a manner that is respectful and courteous and does not disrupt others or the operations of the Center. Organizations hosting events at the Center are responsible for monitoring and controlling the behavior of those attending their events.

UNACCEPTABLE BEHAVIOR

The following examples are not acceptable behavior at the Center. Individuals engaging in these behaviors will be asked and required to leave. Illegal activities are reported to the Chicago Police Department.

- Rude, discourteous or raucous behavior
- Sexual harassment or inappropriate touching
- Smoking
- Sleeping
- Sexual or financial solicitation
- Use of inappropriate or discriminatory language
- Photographing or filming without authorization
- Listening to music/videos without headphones
- Possession, sale or use of illegal substances
- Possession or use of weapons
- Loitering inside or outside the Center
- Theft
- Vandalism
- Physical violence or threat of physical violence
- Any behavior that endangers the safety of any individual or group

Building problems or observance of any activities against our Code of Conduct should be reported. Anyone who feels they have been treated unreasonably by Center staff or security may file a grievance. Please see the first floor receptionist to report a problem or ask for a grievance form.